



**2021-22 OXFORD DINING MEAL PLANS**

**PLEASE REVIEW THE FOLLOWING INFORMATION CAREFULLY AS TERMS CHANGE FROM YEAR TO YEAR.**

A dining plan is **mandatory** for all students residing at Oxford College.

- **First-year students** are required to choose **Oxford Plan A**.
- **Second-year students** may choose **Oxford Plan A, B or C**.
- Plan D is reserved for commuter students only. Students living off-campus may elect any one of the four plans offered.

**Students who have not selected a meal plan by August 1, 2021 will be automatically enrolled in plan A.**

OXFORD DINING PLANS 2021-22 ACADEMIC YEAR	WHO MAY CHOOSE	PLAN DESCRIPTION	COST PER SEMESTER
<b>Oxford – Plan A</b>	Mandatory for first-year residential students Open to 2 <sup>nd</sup> year students and commuters	<b>Unlimited Meal Plan, Meal Exchange</b> One dining hall entry or meal swipe at JFK or Oxpesso per hour Includes 4 guest passes for meals at the Oxford residential dining hall. Must accompany guest. Includes \$100 Dooley Dollars	<b>\$3525</b>
<b>Oxford – Plan B</b>	Open to 2 <sup>nd</sup> year students and commuter	<b>Block 210, Meal Exchange</b> 210 dining hall entries or meal swipes at JFK or Oxpesso per semester Average 14 meals per week Includes \$125 Dooley Dollars	<b>\$3047</b>
<b>Oxford – Plan C</b>	Open to 2 <sup>nd</sup> year students and commuters	<b>Block 130, Meal Exchange</b> 130 dining hall entries or meal swipes at JFK or Oxpesso per semester Average 8.6 meals per week Includes \$100 Dooley Dollars	<b>\$2315</b>
<b>Oxford – Plan D</b>	Commuter students only	<b>Block 50, Meal Exchange</b> 50 dining hall entries or meal swipes at JFK or Oxpesso per semester Average of 3.3 meals per week Includes \$75 Dooley Dollars	<b>\$904</b>

- All prices and criteria are on a per semester basis.
- Dining Plans are loaded onto your EmoryCard ID.
- Dining plan participants **must swipe their EmoryCard to enter the Oxford Dining Hall** or to purchase a meal exchange.
- A meal exchange is a specified menu combination that can be obtained by using a residential dining meal swipe.
- **Halal, made without gluten, vegan, and vegetarian options** will be offered at each meal.
- Dining menus are **peanut, tree nut, and shellfish-free**.
- Students are advised to sign up for menu mail and **view the dining menus online prior to arrival**.

**SAFETY AND SANITATION**

As part of our response to the COVID-19 pandemic, Oxford Dining has implemented a wide variety of new measures to ensure the highest standards of safety and sanitation.

- The Emory community standard of **physical distancing will always be required** in campus dining facilities; highly visible signage will be in place to help with compliance.



- Students will be required to **sanitize hands** before entering any campus dining location; additional touch-free hand sanitizer stations will be in place throughout all dining facilities.
- **Face coverings** will continue to be required when not actively eating.

## PLAN TERMS

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- All 2021-2022 Oxford College meal plans **begin with lunch on Friday, August 20, 2021** (first-year move-in) and end at after lunch on **May 7, 2022** (Commencement). Please see the dining calendar at the end of this agreement.
- Residential dining meal plans provide access to the Oxford Café (Residential Dining Hall) **during regular hours of operation**. Dooley Dollars, Eagle Dollars, credit or debit cards must be used for events offered after-hours at the dining hall, at dining retail locations when a meal exchange is not offered, for menu items at the retail locations that are not identified as part of the meal exchange, or for special events.
- Dining Plans are **tax exempt**. As such, they are **nontransferable and for the plan holder ONLY**. Any attempt to fraudulently use the meal membership of another student will result in disciplinary action against all parties.
- The dining calendar, facility hours, and menus for all Oxford Dining locations shall be posted on the Emory Oxford Bon Appetit website <https://emoryoxford.cafebonappetit.com/>
- **The dining plan does not cover holidays or breaks when the Residence Halls are typically closed.** Dooley Dollars are accepted during breaks, if the facility is open.
- **Meal swipes are not meal period specific**, however, you may only use one (1) meal swipe at a time and must wait at least one (1) hour between swipes.
- For **Oxford Plan A**, four guest passes to the Oxford Café (Residential dining hall) are included with your plan. You must notify the cashier that you'd like to use a guest swipe. Guest swipes are not valid at JFK, Oxpesso, or the Pierce Hall Grab n' Go. **Plans B, C, and D do not include guest passes.** An additional meal swipe may be used for guests, however, you will need to notify the cashier prior to swiping your card for the guest entry.
- For all plans, **the Dining Plan week begins on Friday at 12:00 am and runs through Thursday 11:59pm.**
- **Unused meal swipes will expire at the end of each semester.**
- For **Oxford Plan D only**, any remaining dining hall entries/meal swipes left over at the end of the fall semester will be added to the swipes you receive for the spring. Unused meal swipes expire at the end of each academic year.
- All **meal plan charges are billed to the student's OPUS account each semester.** Meal plan costs for the Fall semester will be submitted to Student Financial Services in August; Spring Semester meal plan costs are submitted in December.
- **The meal plan contract remains in effect for the entire academic year.**
- **Emory University reserves the right to change the terms of this agreement at any time without notice.**

## DOOLEY DOLLARS

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Dooley Dollars are an enhancement to your meal plan giving you the flexibility of eating meals outside of the residential dining hall and the opportunity to enjoy special meals and dining events without any added out-of-pocket expense.

- **Dooley Dollars have no cash value and are not refundable.** Dooley Dollars will not affect your meal plan cost or OPUS balance due.
- Dooley Dollars are used on a declining balance basis and work like a debit account on your EmoryCard. **Purchases are automatically deducted from the balance in your account.**
- You receive a **5% discount** at any Emory or Oxford Dining location when using Dooley Dollars for the purchase of food items.
- Dooley Dollars are free of sales tax, resulting in an **additional 7% discount.**
- **Dooley Dollars will roll over from the fall semester to the spring semester** and the summer sessions, but not from one academic year to another.



- You may purchase additional Dooley Dollars, in increments of \$25, at any time during the academic year via the MyHousing website.
- Dooley Dollars can be used to make purchases at Oxpesso, Jackson Family Kitchen (JFK), the Pierce Hall Grab n' Go, for special dining events hosted by Café Bon Appetit, or at vending machines across campus.
- While on the Atlanta campus you may use your Dooley Dollars at any Emory Dining retail location, to access Dining at Dobbs, or for Meal Exchange.
- Dooley Dollars **may only be used for the purchase of edible items.**
- **Dooley Dollars are not accepted at the Bookstore.**
- Dooley Dollar balances unused by commencement are forfeited and are **non-refundable.**

#### DINING ON THE ATLANTA CAMPUS WITH THE OXFORD DINING PLAN

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- While on the Emory University Atlanta campus, you may use your meal plan for residential dining offered via the Dobbs Common Table (the "DCT") in the Emory Student Center. You may also use a meal swipe for a Meal Exchange, wherever offered. Meal Exchange is a specified menu combination that can be obtained by using a residential dining meal swipe.
- For information on Dining offered on the Atlanta campus go to [http://www.emory.edu/dining/dining\\_plans.php](http://www.emory.edu/dining/dining_plans.php).
- You may also use your Dooley Dollars for the purchase of edible items at any on-campus food service location.

#### EMORY IDENTIFICATION – EMORYCARD

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- Dining Plans are accessed with the EmoryCard. Participants **must present their EmoryCard to gain entry into the Oxford Dining Hall**, for meal swipes at JFK or Oxpesso, and to access residential dining or meal exchange on the Atlanta campus.
- **You are responsible for the safekeeping of your EmoryCard.** If lost or stolen you may go to the Oxford College EmoryCard web page to deactivate your card and request a new one. A replacement EmoryCard may be picked up in Seney Hall room 107 between the hours of 9:00 am and 4:00 pm, Monday through Friday.
- **The replacement fee for a new EmoryCard is \$30.00.**
- Access the Oxford College EmoryCard web page at <https://www.emorycard.emory.edu/OneWeb/Account/LogOn>

#### CHANGING YOUR DINING PLAN *(all dates are subject to change, please refer to the deadlines posted in MyHousing)*

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- Fall Semester 2020 participants have until **Saturday, July 31, 2021** to change their plan for it to be posted to Fall Pre-Term Billing. You will have until **Wednesday, September 1, 2021** to make any final changes in MyHousing for the Fall Semester.
- Spring Semester 2021 participants have until Friday, November 6, 2020 to change their plan for it to be posted to Spring Pre-Term EARLY Billing and **Tuesday, January 18, 2022** to make any final changes in MyHousing for the Spring Semester.
- Students are allowed one (1) change to their meal plan each semester.
- MyHousing can be accessed at [https://myhousing.emory.edu/security/login\\_student\\_local.cfm](https://myhousing.emory.edu/security/login_student_local.cfm).

#### ALLERGIES OR SPECIAL DIETARY NEEDS

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- **Students who have allergies or specific dietary needs are encouraged to contact the general manager or executive chef located in the Oxford Dining Hall.**
- We also have access to a nutritionist who works with the various dining facilities at Emory and is available to discuss nutritional options.

#### DINING PLAN APPEALS

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- Medical appeals are the only types of appeals accepted. Students must clearly indicate why they are medically unable to eat the food provided in the dining hall.
- Appeals must be submitted with the appropriate medical **Verification Form** and include a doctor's specific diagnosis. The doctor providing documentation cannot be a family member.
- Appeals should be submitted to Oxford's **Office of Accessibility Services (OAS)** located in Murdy Hall across from Health Services.
- All OAS Verification forms can be found at <http://accessibility.emory.edu/students/new-to-oas/forms.html>
- **Students must register with OAS, part of the Office of Equity and Inclusion at:** <http://accessibility.emory.edu/students/index.html> OAS assists qualified students with obtaining a variety of services and ensures that all matters of equal access, reasonable accommodation, and compliance are properly addressed.
- **Accommodations for dining and exceptions to the dining policies and requirements are considered on a case-by-case basis.**
- If your medical appeal is approved, OAS will notify the Office of University Food Service Administration at Emory, who is responsible for adjusting the Dining Plan charge on your OPUS account.
- **Medical appeals are only valid during the academic year in which it is granted. Those granted a Medical appeal must reapply for each academic year.**

#### WITHDRAWALS

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- Meal refunds are prorated on the date of withdrawal/termination as determined by the university housing office. Meal swipes are prorated on a daily rate basis.
- To properly withdraw from a dining plan, students should send an email from their Emory email account to **dining@emory.edu**. Emails must include a name, Student ID and a written request in the message. Once the request has been completed the student will receive a confirmation email to their Emory account.

#### IN CASE OF ILLNESS

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- In the case of a non-COVID-19 related illness, notify your RA if you are too ill to make it to the dining hall. The RA in your residence hall, can arrange for a special meal which can be picked up by a roommate, friend or another proxy.
- Students in COVID quarantine or isolation will have meals, arranged on their behalf and taking into account any special dietary requirements, delivered to their residence halls. Instructions will be provided by the ISO-Q care team.

#### FEEDBACK AND SUGGESTIONS

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- We welcome your feedback and suggestions regarding the dining program at Oxford College.
- Submit a SPEAK UP form. Please go to [www.oxford.emory.edu/diningspeakup](http://www.oxford.emory.edu/diningspeakup).
  - Utilizing the SpeakUp! form ensures that your feedback reaches the right stakeholders at Oxford and allows us to track the feedback received and requests changes and improvements to the dining program accordingly.
- Text us via the Zingle App

#### MISCELLANEOUS

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- Appropriate footwear must be worn inside all Emory dining facilities.

#### FOLLOW OXFORD DINING ON FACEBOOK

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- <https://www.facebook.com/OxfordDining>



ADDITIONAL POINTS OF CONTACT

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- For menu suggestions, requests, kudos, complaints or other feedback please use Oxford's Speak Up form: [www.oxford.emory.edu/diningspeakup](http://www.oxford.emory.edu/diningspeakup).
- For questions, comments or concerns about the meal plans offered at Oxford College, please contact Oxford Auxiliary Operations at [Ox-Aux@emory.edu](mailto:Ox-Aux@emory.edu)
- For questions about menus or for dietary concerns please contact the general manager for Oxford Dining directly at [john.battles@cafebonappetit.com](mailto:john.battles@cafebonappetit.com)
- To make changes or withdraw from your meal plan, students should email [dining@emory.edu](mailto:dining@emory.edu)



**OXFORD DINING HOURS OF OPERATION: FY 2021-2022**

- **All hours are subject to change.** Please refer to the Emory Oxford Bon Appetit website for the most up-to-date information - <https://emoryoxford.cafebonappetit.com/>
- **Your meal plan provides access to the Oxford Café (Residential Dining Hall).** Dining retail locations offer a meal exchange time when your residential dining meal swipe will be accepted as form of payment. All locations accept Dooley Dollars.

**OXFORD CAFÉ (Residential Dining Hall)**

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Students with an unlimited meal plan are limited to one residential meal swipe per hour.

**Monday through Friday:**

- Continental Breakfast 6:00am-7:00am
  - waffles, bagels and breads with condiments, pastries, fruit, cereal
- Breakfast 7:00am-10:00am
  - add omelet station and breakfast classics
- Continental Breakfast 10:00am-11:00am
  - waffles, bagels and breads with condiments, pastries, fruit, cereal
- Lunch 11:00am-3:00pm
- Light Lunch 3:00pm-5:00pm
  - pizza, pasta, deli, soup, salad bar only
- Dinner 5:00pm-8:00pm

**Saturday and Sunday:**

- Brunch 11:00am-2:00pm
  - waffles, bagels and breads with condiments, salad bar, breakfast classics with lunch options, omelet station, carving station, dessert
- Modified Lunch 2:00pm-5:00pm
  - salad bar, pizza, pasta, soup
- Dinner 5:00pm-8:00pm
  - classics, herbivore, salad bar, pizza, dessert

**EXPRESSO CAFÉ (Retail Operation)**

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Located inside the Oxford Library; Accepts Dooley Dollars, credit or debit. Meal plan meal swipe accepted at times specified.

**Monday – Friday**

- 8:00am – 3:00pm (serving breakfast all day)
- Meal plan meal swipe accepted 8:00am – 10:00am

**Saturday & Sunday**

- 7:00am – 11:00am
- Meal plan meal swipe accepted 8:00am – 10:00am

**JACKSON FAMILY KITCHEN (Retail Operation)**

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Located inside the Oxford Student Center; Accepts Dooley Dollars, credit or debit. Meal plan meal swipe accepted at times specified.

**Monday - Thursday**

- 12:00pm – 11:00pm
- Meal plan meal swipe accepted 12:00pm – 2:00pm

**Friday**

- 12:00pm – 8:00pm
- Meal plan meal swipe accepted 12:00pm – 2:00pm



**Saturday**

- Closed

**Sunday**

- 5:00pm – 11:00pm

**PIERCE HALL GRAB N' GO (Retail Operation)**

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Located inside the Pierce Hall classroom building. Accepts Dooley Dollars, credit or debit.

**Monday – Friday**

- 11:00am – 2:00pm